

## COURIER SOFTWARE

### **ROUTE • TRACK • MANAGE**

MCE is a medical courier software & logistics system designed for routing, specimen tracking, & managing couriers in real time. Prevent missing specimens, verify all stops are made, optimize routes and efficiency. A system designed specifically for lab and hospital couriers that is easy to implement and easy to use. See why medical couriers nationwide rely on MCE!



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### How MCE Works



#### Administrators Website

With advance management tools, administrators can:

- Run optimized routes for couriers
- Send STAT dispatches to couriers
- See courier locations in real time
- Verify couriers are on schedule or if they have missed stops
- Search for barcoded specimens
- See specimens that are in route
- Run Reports



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### **Courier Mobile App**

Through an easy to use mobile app, couriers can:

- See daily routes & get directions
- See special notes about stops
- Track specimens & supplies from pickup to delivery
- Track specimen transfers between hubs or couriers
- Record notes about their visit & take pictures of empty lock boxes to verify no sample was left behind.
- Send customers receipts of scanned specimens
- Capture customer signatures at each stop
- Be alerted to any specimens still in their possession



#### **Customer Access**

Grant customers access to:

- Create STAT dispatch requests in MCE
- Request courier pickups for a future time
- Create specimen list for courier verification of pickup
- See the delivery status of specimen list
- Send messages to their courier
- Run reports

